

# HSBC Online Banking video transcript

## Verżjoni bil-Malti

Jekk għadek ma skoprejtx kemm hu konvenjenti li tuża l-online banking tal-HSBC, issa huwa żmien tajjeb li tagħmel dan.

Faċli biex tużah, veloċi, sigur u kompletament bla ħlas – joffrilek aċċess għal varjetà ta' servizzi bankarji tkun fejn tkun.

Għall-ewwel trid issegwi ftit passi sempliċi – idhoġ fuq [hsbc.com.mt](http://hsbc.com.mt) u agħfas Register.

Biex tirreġistra, trid tivverifika l-identità tiegħek billi ddaħħal xi dettalji personali... kif ukoll il-Customer Number tiegħek, li ssibu kemm fuq xi rendikont tal-bank kif ukoll fuq l-ittra ta' merħba li tkun irċevejt minn għandna.

Imbagħad se tirċievi activation code ta' darba fuq il-mobile tiegħek permezz ta' SMS.

Kif tirċevih, daħħal dan in-numru fuq l-iscreen.

Wara trid toħloq id-dettalji biex tilloggja, jiġifieri l-username u l-password tiegħek... u trid tagħżel, twieġeb u tikkonferma mistoqsija ta' sigurtà.

Wara ftit ġranet tirċievi Secure Key bil-posta li trid tiġi attivata b'dan il-mod.

Illogja fl-online banking billi ddaħħal il-username u l-password tiegħek.

Agħfas Activate now, agħfas fuq Generate new Code u jitla' screen ieħor.

Imbagħad agħfas fuq Request new Activation Code, u immedjatament tirċievi SMS b'activation code ta' darba.

Daħħal dan il-code kif ukoll is-Serial Number li ssib fuq wara tas-Secure Key.

Imbagħad oħloq il-PIN għas-Secure Key billi tagħfas il-buttuna l-ħadra għal żewġ sekondi, daħħal PIN tal-għażla tiegħek... agħfas il-buttuna s-safra u kkonferma l-PIN billi terġa' ddaħħlu fis-Secure Key.

Fl-aħħar tal-process biex tattiva s-Secure Key, trid tiġġenera Security Code billi tagħfas il-buttuna l-ħadra għal żewġ sekondi... daħħal il-PIN u kif tara l-HSBC Welcome Screen, erġa' agħfas il-buttuna l-ħadra u jiġi ġenerat Security Code.

Daħħal dan is-security code u agħfas Activate Secure Key.

Issa tista' tuża l-Online Banking tagħna li permezz tiegħu tista' tara l-kontijiet kollha tiegħek u t-transazzjonijiet riċenti, tmexxi flus minn kont għall-ieħor kemm tiegħek, kif ukoll ta' terzi, tħallas il-kontijiet u ħafna aktar.

Aħna noffru varjetà ta' servizzi bankarji diġitali li huma aċċessibbli u faċli biex tużahom li permezz tagħhom m'għandekx għalfejn toqgħod tmur fil-kjù f'xi fergħa.

Ibda użahom mil-lum, u ħu ħsieb...

Aħna qegħdin hawn biex ngħinuk.

HSBC, together we thrive.



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## English version

If you haven't yet discovered just how convenient it is to use HSBC Online Banking, now's a good time to do so.

Easy, fast, secure – and completely free – it offers you access to a range of banking services, wherever you need them.

Initially just follow a few simple steps – logon to [hsbc.com.mt](https://www.hsbc.com.mt) and press Register.

To register you need to verify your identity by entering some personal details, ...as well as your Customer Number, which you'll find on your statement or welcome letter.

You will then receive a one-time activation code by SMS on your mobile.

As soon as you receive it, key in this number on screen.

Then create your login details, that is your username and password... and you need to choose, answer and confirm a security question.

After a few days you will receive a Secure Key by mail that needs to be activated as follows...

Login to Online Banking by inputting your Username and Password... press Activate now, press on Generate new Code and another screen will pop up.

Then press on Request new Activation Code, and you will immediately receive an SMS with a one-time activation code.

Insert this code together with the Serial Number which you'll find on the back of the Secure Key.

... and then create your own PIN by pressing the green button for two seconds, enter a PIN of your choice, ...press the yellow button and confirm your PIN by re-entering it into your Secure Key.

At the end of the process to activate your Secure Key, generate a Security Code by pressing the green button for two seconds... enter your PIN and when you see the HSBC welcome screen, press the green button again and the Security Code will be generated.

Enter this Security code and press Activate secure key.

You can now use our Online Banking which allows you to view all your accounts and recent transactions, moving money between your accounts and others, paying bills, and so much more.

We offer a range of easy and accessible digital banking services... that make queuing at a branch unnecessary.

Start using them from today, and stay safe.

We're here to support you.

HSBC, together we thrive.

