

Fee Information Document



Name of the Account Provider: HSBC Bank Malta p.l.c.

Account Name: Basic Bank Account

Date: 08.03.2021

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account, which fees are not listed here. Full information is available in the General Tariff for Personal Customers found on the Bank's website hsbc.com.mt.
- A glossary of the terms used in this document is on the Bank's website hsbc.com.mt.

Service	Fee			
General account services				
Maintaining the Account		€0.00		
Administration Charge	We will charge you a Minimum Balance Fee if the average of the combined balances of your savings and current accounts in Malta, does not exceed €200 during the previous quarter.	€10.00		
	When applicable the charge will be applied to the account holder's current or savings account immediately after the end of the previous quarter.			
	We will NOT charge you the Minimum Balance Fee if:			
	You have been charged the Customer Account Fee (CAF) in the previous month (see below Customer Account Fee section for more details); or			
	You have any type of Term Deposit account including Bonus accounts; or			
	3. You are a student (a customer who is up to 25 years of age and are currently following a studies programme) or a minor (a person under 16 years of age) or hold a Karus Account; or			
	4. You hold one of the following products: A Home Loan, a Home Owner loan, a Personal loan, Overdraft; or			
	5. You are a Credit Card holder (Main Account holder only);			
	6. You hold any policy or plan with HSBC Life Assurance (Malta) Limited; or			
	7. You hold any holdings of HSBC Global Asset Management (Malta) Limited products; or			
	8. You are a new customer of HSBC Malta (you will be excluded from this fee for the first six months from the date when your customer relationship was set up).			
Early Closure Charge	Within 6 months from date it is opened	€10.00		

Customer Account Fee	A monthly charge will apply to personal customers who do not qualify for the below exemptions:	€5.00
	You meet one of the income exemptions:	
	 You pay in a minimum of €2,300 (€1,250 if 61 years old or over), over the 3-month period into any of your current or savings accounts held with HSBC Bank Malta p.l.c. (transfers made between accounts held by the same customer(s) (in both joint and sole name), are not taken into account); 	
	 You receive a disability, medical sickness or unemployment government assistance benefit paid directly into your HSBC Bank Malta p.l.c. accounts, irrespective of the amount; 	
	 You receive your local Social Security pension (Age, Two Thirds Pension, Widows Pension, or other pension), directly paid into your HSBC Bank Malta p.l.c. accounts, irrespective of the amount; 	
	 a part of your local Social Security pension pays for your home for the elderly expenses and the remainder is paid directly into your HSBC Bank Malta p.l.c. accounts, irrespective of the amount. 	
	You meet one of the product exemptions:	
	 You hold one of the following products: Home Loan, Home Owner Loan, Personal Loan, or Wealth Products distributed through HSBC Bank Malta p.l.c.; 	
	 You are already paying the monthly HSBC Advance proposition fee; 	
	 You are a student (a customer who is up to 25 years of age and are currently following a full-time program of studies) and hold a HSBC Student Account. 	
	You meet one of the other exemptions:	
	You are a minor (a person under 16 years of age);	
	 You are a new customer of HSBC Bank Malta p.l.c. (applies for the first six months from the date on which your customer relationship was set up); 	
	 You are a member of a joint account where any one of the other account holders meets any of the exemption criteria above; 	
	 You only hold a Term Deposit/s account with HSBC Bank Malta p.l.c.; 	
	 You hold a supplementary credit card where the main card holder meets any of the exemption criteria; 	
	 You are registered with the Commission for the Rights of Persons with Disability (CRPD), are not eligible for a Social Security Disability benefit, and have provided us with the relevant documentation; 	
	 You are only in part-time employment with your salary paid into your HSBC Bank Malta accounts, irrespective of the amount, and have provided us with the relevant documentation. 	
	*Effective from 1 May 2021 (for customers 61 years and over from 1 June 2021).	
Subscribing and renewing online, mobile and phone banking	Yearly fee	€0.00
Replacement Security device		€0.00

Requesting a duplicate statement	Per page	€1.00
Requesting a Paper statement when subscribed to Online Banking Statements		€1.00 per page €5.00 maximum
Extra Statements (in excess of a monthly frequency)	Per statement	€1.00
Payments (excluding cards)		
	Negotiation of Foreign Cheques (in USD, GBP & AUD)	0.50% (Minimum €15.00)
	Foreign Bank Cheques sent for collection	0.30% (Minimum €25.00)
	Negotiation of Foreign Pension Cheques (Excluding EUR)	0.50% (Minimum €5.00 per transaction)
	Foreign Pension Cheques sent for collection in EURO	0.30% (Minimum €25.00)
	Foreign Cheques credited to Term Deposit Account (of not less than 3 months duration)	0.50% (Minimum €5.00 Maximum €25.00)
	Return of Foreign Unpaid Items	€5.00 (Excluding Foreign Bank charges)
	Stop Payment of Foreign Drafts	€34.94
Issuance of a Cashier's order	In euro Currency	€3.50
Receiving money - Euro		
Inward Credit Transfers	Euro payments up to €10,000	€0.00
Inward Credit Transfers	Euro payments €10,000.01 and over	€4.00
Receiving money – Other Currencies		
Inward Credit Transfers to a Euro account	Up to €5,000	€0.00
Inward Credit Transfers to a Euro account	Over €5,000	€10.00
Inward Credit Transfers to a non- Euro account	Any amount	€10.00
Sending money in Euro to other account in the Single Euro payment Area		
Automated Instruction for SEPA Outward Credit Transfers	Up to €1,000	€1.00
Automated Instruction for SEPA Outward Credit Transfers	€1,000.01 and over	€4.00
Non-SEPA payment automated Outward Credit Transfers		€4.00
Non-SEPA Payment Non Automated instructions (Request through Branch)	Any amount	€30.00
Urgent instructions		€40.00
Transfer to Third Party account with HSBC Bank Malta p.l.c.		€0.00

Sending money in other currencies to any other account		
Automated Instruction for Outward Credit Transfers		€12.00
Non Automated Instructions for Outward Credit Transfers		€30.00
Urgent instructions for all instructions	Any Amount	€40.00
Repairs on payment instructions		€20.00
Rejects of payment instructions	Funds returned unpaid by Beneficiary/Intermediary Bank	€20.00
Cancellations requests of payment instructions		€20.00
Disposal instructions (Proof of payment)		€30.00
Investigation Fees – Tracer request		€20.00
Direct Debit		
Customer making a SEPA payment		€0.00
Unprocessed SEPA direct debit	Due to insufficient funds	€5.00
Standing Order		
One time setup fee	Over the counter	€2.50
	Via Internet Banking	€0.00
	Via outward transfer	€2.50
Standing order payable to another account with HSBC Bank Malta p.l.c.	To another account with HSBC Bank Malta p.l.c.	€0.00
Standing order payment by Cashier's Order		€2.00
Automated Standing Instruction	Euro payments under €1,000	€1.00
	Euro payments over €1,000	€4.00
	Other currencies	€12.00
Balance triggered	Without advice	€0.50 per payment (maximum €5 per quarter)
	With advice	€2.00 per payment
Standing Orders unpaid due to lack of funds	Charged after 3 unsuccessful attempts	€15.00
Cards and cash		
Providing and renewing a Debit Card	Yearly fee	€0.00
	Replacing a lost/damaged/stolen card	€0.00
	URGENT request for replacing a card	€30.00
	Collection of cards and/or PINs from Head office or Branches	€10.00
Making International payments using a Debit Card	Card and/or PIN mailed by post	€0.00

Currency Conversion Fee	Transactions other than euro	1.75%
Cash withdrawal		
ATM withdrawals from HSBC Bank locally and abroad		€0.00
ATM withdrawals from non- HSBC Bank locally and abroad		€2.50
Investigations/Charge Back	This charge will be levied if entry is proved to be correct and/or the entry was not a result of any error on the part of the bank/merchant	€25.00
Other services		
Interest rate on Encroachments	Applicable margin over Bank's Base Rate. The Bank's Base rate is 2.5%	5.00%
Depositing and encashing a local cheque		€0.00