

Top tips to prevent becoming a victim of crime when withdrawing money from a cash machine

1. Choosing a Cash Machine

- ▶ Put your personal safety first.
- ▶ Be aware of others around you. If someone close to the cash machine is behaving suspiciously or makes you feel uncomfortable choose another.
- ▶ If there is anything unusual about the cash machine, or there are signs of tampering, do not use the machine and report it to the bank immediately.
- ▶ If you suspect that a skimming device has been attached to a cash machine, inform staff within the bank or, if this is not possible, inform the police. Put your personal safety first and do not attempt to remove it yourself.

2. Using a cash machine

- ▶ Be aware of your surroundings. If someone is crowding or watching you, cancel the transaction and go to another machine.
- ▶ Do not accept help from seemingly well-meaning strangers and never allow yourself to be distracted.
- ▶ Stand close to the cash machine and always shield the keypad to avoid anyone seeing you enter your PIN.

3. Leaving a cash machine

- ▶ Once you have completed a transaction, discreetly put your money and card away before leaving the cash machine.
- ▶ If the cash machine does not return your card, report its loss immediately to your bank.