

# Top tips to prevent becoming a victim of crime when withdrawing money from a cash machine

## 1. Choosing a Cash Machine

- ▶ Put your personal safety first.
- ▶ Be aware of others around you. If someone close to the cash machine is behaving suspiciously or makes you feel uncomfortable choose another.
- ▶ If there is anything unusual about the cash machine, or there are signs of tampering, do not use the machine and report it to the bank immediately.
- ▶ If you suspect that a skimming device has been attached to a cash machine, inform staff within the bank or, if this is not possible, inform the police. Put your personal safety first and do not attempt to remove it yourself.

## 2. Using a cash machine

- ▶ Be aware of your surroundings. If someone is crowding or watching you, cancel the transaction and go to another machine.
- ▶ Do not accept help from seemingly well-meaning strangers and never allow yourself to be distracted.
- ▶ Stand close to the cash machine and always shield the keypad to avoid anyone seeing you enter your PIN.

## 3. Leaving a cash machine

- ▶ Once you have completed a transaction, discreetly put your money and card away before leaving the cash machine.
- ▶ If the cash machine does not return your card, report its loss immediately to your bank.