

Group Purchase Protection Insurance (HSBC Bank Malta p.l.c.)



Insurance Product Information Document (HSBC Premier Accounts)

Atlas Insurance PCC Limited, 48-50, Ta' Xbiex Seafront, Ta' Xbiex XBX 1021

Atlas Insurance PCC Limited is a cell company authorised under the Insurance Business Act 1998 to carry on general insurance business and is regulated by the Malta Financial Services Authority. The non-cellular assets of the company may be used to meet losses incurred by the cells in excess of their assets.

This is a summary of the insurance policy and is available to you if you have a valid HSBC Premier Debit and/or Credit Card.

Insurance cover is not personalized to your individual needs. Pre-contractual and contractual information will be provided by HSBC Bank Malta p.l.c. and a copy of the policy document is available on www.hsbc.com.mt or upon request from HSBC Bank Malta p.l.c.

What is this type of insurance?

The HSBC Purchase Protection Insurance policy automatically covers you for accidental loss, theft or damage to retail purchases paid for with your HSBC Premier Debit and/or Credit Card anywhere in the world.



What is insured?

- ✓ The value of the goods purchased by your HSBC Premier Debit and/or Credit Card and shown on your card statement:
 - up to €1,900 per item;
 - up to €9,400 any one occurrence;
 - up to €14,000 in any one calendar year, regardless of the number of cards issued to the same person.



Are there any restrictions on cover?

- ! The loss, theft or damage must occur within 120 calendar days from the date of purchase.



Where am I covered?

- ✓ You will be covered for purchases anywhere in the world but subject to Maltese Jurisdiction and Arbitration.



What are my obligations?

- You must confirm your eligibility to HSBC Purchase Protection Insurance;
- You must notify Mediterranean Insurance Brokers (Malta) Limited (MIB) as soon as possible, but not later than 30 days, of any potential claim by completing an on-line claim notification on www.mib.com.mt or notify them via email: hsbcclaims@mib.com.mt or on telephone 2343 3234;
- You must report all losses and thefts to the police within 48 hours of the incident and provide MIB with the police report;
- You must provide proof of purchases i.e. all receipts and payment chits quantifying your claim.



What is not insured?

- ✗ The first €50 of each and every claim;
- ✗ Retail purchases consisting of:
 - jewellery, articles of gold, silver or other precious metals, watches, furs, pictures, paintings and other works of art; collections of stamps, coins and medals;
 - property used solely for business, trade, professional or employment purposes away from residential premises, money and documents;
 - watercraft, hovercraft, aircraft, caravans and trailers and mechanically or electrically propelled vehicles;
 - living things (including plants);
- ✗ Sports equipment whilst in use;
- ✗ Retail purchases obtained fraudulently or lost by deception;
- ✗ Property not purchased in full at the point of sale with a single transaction;
- ✗ Retail purchases not yet delivered and accepted by the cardholder;
- ✗ Retail purchases not delivered in perfect condition;
- ✗ Property in an unattended vehicle or unlocked hotel/holiday accommodation;
- ✗ Depreciation in value of the property and any consequential loss;
- ✗ Any loss or damage caused by:
 - misuse or deliberate acts;
 - breakdown or gradual operating causes like wear and tear;
 - faulty design, materials or workmanship;
 - unexplained disappearance;
 - lack of reasonable care for the safety and supervision of the goods;
 - war, civil commotion, terrorism, sonic bangs and nuclear contamination;
 - confiscation by customs or other authority;
- ✗ Cyber attacks or breaches, errors, omissions and loss of data;
- ✗ The transmission of a communicable disease.



When and how do I pay?

- Payment for Purchase Protection insurance is made by HSBC Bank Malta p.l.c.;
- You will only have to pay the excess of €50 in the event of a claim.



When does the cover start and end?

- Cover commences as soon as you receive the valid HSBC Premier Debit and Credit Cards and you make a purchase with one of these cards;
- Cover will automatically end when your HSBC Premier Account is terminated for whatever reason.



How do I cancel the contract?

The contract (policy) may only be cancelled by HSBC Bank Malta p.l.c.